PATIENT, PARENT OR GUARDIAN

DATE

Drs. Crenshaw & Haight, DDS, PA 202 Graham Street Warrenton, NC 27589

NOTICE OF PRIVACY PRACTICES ACKNOWLEDGEMENT

I understand that, under the Health Insurance and Portability & Accountability Act of 1996 ("HIPPA"), I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

- Conduct, plan and direct my treatment and follow-up among the multiple healthcare providers who may be involved in that treatment directly or indirectly.
- Obtain payment from third-party payers.
- Conduct normal healthcare operations such as quality assessments and physicians certifications.

I acknowledge that I have received your *Notice of Privacy Practices* containing a more complete description of the uses and disclosures of my health information. I understand that this organization has the right to change its *Notice of Privacy Practices* from time to time and that I may contact this organization at any time at the address above to obtain a current copy of the *Notice of Privacy Practices*.

I understand that I may request in writing that you respect how my private information is used or disclosed to carry out treatment, payment or health care operations. I also understand you are not required to agree to my requested restrictions, but if you do agree then you are bound to abide by such restrictions.

Patient Name	
Relationship to Patient	,
Signature	
Date	

OFFICE USE ONLY

I attempted to obtain the patient's signature in acknowledgement of this *Notice of Privacy Practices Acknowledgement*, but was unable to do so as documented below.

Date	Initials	Reason
		No.

NOTICE OF PRIVACY PRACTICES

(DENTAL)

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

The Health Insurance Portability & Accountability Act of 1996 ("HIPAA") is a federal program that requires that all medical records and other individually identifiable health information used or disclosed by us in any form, whether electronically, on paper, or orally, are kept properly confidential. This Act gives you, the patient, significant new rights to understand and control how your health information is used. "HIPAA" provides penalties for covered entities that misuse personal health information.

As required by "HIPAA", we have prepared this explanation of how we are required to maintain the privacy of your health information and how we may use and disclose your health information.

We may use and disclose your medical records only for each of the following purposes: treatment, payment and health care operations.

- Treatment means providing, coordinating, or managing health care and related services by one or more health care providers. An example of this would include teeth cleaning services.
- Payment means such activities as obtaining reimbursement for services, confirming coverage, billing or collection activities, and utilization review. An example of this would be sending a bill for your visit to your insurance company for payment.
- Health care operations include the business aspects of running our practice, such as conducting
 quality assessment and improvement activities, auditing functions, cost-management analysis, and
 customer service. An example would be an internal quality assessment review.

We may also create and distribute de-identified health information by removing all references to individually identifiable information.

We may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you.

Any other uses and disclosures will be made only with your written authorization. You may revoke such authorization in writing and we are required to honor and abide by that written request, except to the extent that we have already taken actions relying on your authorization.

You have the following rights with respect to your protected health information, which you can exercise by presenting a written request to the Privacy Officer:

- The right to request restrictions on certain uses and disclosures of protected health information, including those related to disclosures to family members, other relatives, close personal friends, or any other person identified by you. We are, however, not required to agree to a requested restriction. If we do agree to a restriction, we must abide by it unless you agree in writing to remove it.
- The right to reasonable requests to receive confidential communications of protected health information from us by alternative means or at alternative locations.
- The right to inspect and copy your protected health information.
- The right to amend your protected health information.
- The right to receive an accounting of disclosures of protected health information.
- The right to obtain a paper copy of this notice from us upon request.

We are required by law to maintain the privacy of notice of our legal duties and privacy practices with	your protected health information and to provide you with ith respect to protected health information.
the Notice of Privacy Practices currently in effect. Privacy Practices and to make the new notice pro-	, 20 and we are required to abide by the terms of . We reserve the right to change the terms of our Notice of ovisions effective for all protected health information that we atten copy of a revised Notice of Privacy Practices from this
written complaint with our office, or with the Depa	rotections have been violated. You have the right to file artment of Health & Human Services, Office of Civil Rights, the policies and procedures of our office. We will not
Please contact us for more information:	For more information about HIPAA

The U.S. Department of Health & Human Services Office of Civil Rights 200 Independence Avenue, S.W. Washington, D.C. 20201 (202) 619-0257

Toll Free: 1-877-696-6775

Dr. James E. Crenshaw, Jr., D.D.S. P.A. Dr. William C. Haight, Jr., D.D.S. P.A. 202 Graham Street Warrenton, NC 27589 (252)257-3736

Written Financial Policy

Thank you for choosing Drs. Crenshaw and Haight's dental office. Our primary mission is to deliver the best and most comprehensive dental care available. An important part of our mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

Payment Options:

You can choose from:

Cash, Check, Visa, MasterCard or Discover Card

NO INTEREST or Low Interest Payment Plans from CareCredit

- 1) Allow you to pay with NO INTEREST if paid within the promotional period
- 2) Convenient, low monthly payment plans subject to credit approval with a variable interest rate
- 3) No annual fees or pre-payment penalties

Please note:

For patients with dental insurance we are happy to work with your carrier to maximize your benefit and directly bill them for reimbursement for your treatment. However, you will be expected to pay your co-payment at the time of service. If we do not receive payment from your insurance company within 90 days, you will be responsible for payment of your treatment in full.

On major work (dentures, partials, implants, bridges, veneers) you will be expected to pay half of the treatment cost at your impression appointment.

A fee of \$75 is charged for patients who break (no notification to us) an appointment three times within one year.

A fee of \$25 is charge for returned checks.